



### Svetlana Chumakova

Board Level Executive Coach

**Based in:** Moscow, Russia

**Languages:** Russian, English

**Qualifications:**

Svetlana is an executive coach and HRD specialist with over 17 years' experience in management and consulting. She has developing her business experience in leading and managing firms since 1993 – including leading major projects and leading teams to high performance.

For the last nine years, the focus of her work has been on design and delivery of leadership skills training, individual and team coaching and consulting on HRD issues.

### Qualifications and membership of professional bodies

- Certification course on Executive Coaching (Lore International Institute)
- Master Certified Coach (International Coaching Federation)
- "Art and Science of Leadership", Executive education (Harvard Business School)
- Certified OD Consultant (Consulting School of National Economic Academy Russia)
- Certified course in The Art and Science of Coaching (Erickson College International)
- International Coaching Federation (ICF) member and Leader Russia Chapter.

### Selected clients

Azbuka Vkusa – mentoring and individual coach sessions  
 8 newly appointed mentors

Alfa Bank – coaching for the top management team to support a team-building programme

Promsvyaz – coaching to support leadership development for 6 top managers.

### Coaching style

Svetlana's coaching experience covers a broad range of Executive level issues that include: initiative and responsibility issues; setting transparent standards; clarity about functions and cross-functions; team interactions and communication; developing better understanding between team members; and coaching a newly developed team of mentors on vision, goals, roles, values and action.